



IMPORTANT DISASTER RECOVERY CONTACT INFORMATION

Dear Mayors,

Below is a list of contacts to assist you and your emergency management personnel in your recovery efforts in the aftermath of Hurricane Sandy:

For urgent and immediate health and safety issues: Call 911.

For non-immediate health matters or other assistance:

Call 211 or go online at www.nj211.org for help with non-emergency issues, including basic human needs, support for seniors or persons with disabilities, children, or mental health issues.

To file a claim with FEMA:

Call 800-621-FEMA ([800-621-3362](tel:800-621-3362)). Make sure you register with FEMA. A printable form is here:

http://www.ready.nj.gov/plan/pdf/091211_dr4021_application.PDF

To report a downed electrical line:

Contact your local energy provider (info below). Be prepared to give the nearest cross street or the number of a nearby pole that has not been damaged and is away from any downed wires; the pole number can be found on the metal tag attached to the pole.

PSE&G: [800-436-7734](tel:800-436-7734)

Jersey Central Power & Light (JCP&L): [800-662-3115](tel:800-662-3115)

Atlantic City Electric: [800-642-3780](tel:800-642-3780)

Orange Rockland Electric: [1-877-434-4100](tel:1-877-434-4100)

To report a gas leak:

Contact your local gas provider.
Elizabethtown Gas: [800-492-4009](tel:800-492-4009)
New Jersey Natural Gas: [800-427-5325](tel:800-427-5325)
PSE&G: [800-436-7734](tel:800-436-7734)
South Jersey Gas: [800-582-7060](tel:800-582-7060)

To file an insurance claim, if you can't find the company or agent's number:

Call the NJ Department of Banking and Insurance at [1-800-446-7467](tel:1-800-446-7467) or go to www.dobi.nj.gov.

To report complaints about insurance companies:

Call the NJ Department of Banking and Insurance at [1-800-446-7467](tel:1-800-446-7467) or go to [https://www16.state.nj.us/DOBI_UIC/servlet/Servlet.idxServlet?div=INS'](https://www16.state.nj.us/DOBI_UIC/servlet/Servlet.idxServlet?div=INS)
A printable complaint form is here: <http://www.state.nj.us/dobi/complain.pdf>

To report complaints about electric or gas utilities:

Call the NJ Board of Public Utilities: [\(800\)624-0241](tel:800-624-0241) or (609)341-9188.

To report possible consumer fraud or price gouging by contractors or others:

State law makes excessive price increases illegal during a state of emergency, and for 30 days following the end of the emergency. Call the NJ Division of Consumer Affairs at 862-209-0130 or 973-220-3474.

To provide volunteer assistance in the cleanup and restoration effort:

Call 1-800-JERSEY-7 (1-800-537-7397). Backup numbers: 609-775-5236 or 908-303-0471. Volunteers may also send an email to rowena.madden@sos.state.nj.us. This service is managed by the NJ Business Action Center and the Governor's Office of Volunteerism, both divisions within the NJ Department of State.

To request volunteer assistance:

Call 211 or go online at www.nj211.org.

Extension of motor vehicle document deadlines:

To ease the burden on customers who did not have a chance to visit a motor vehicle office in October, MVC Chairman and Chief Administrator Raymond P. Martinez has issued Administrative Order 2012-03 authorizing a 30-day extension for all driver's licenses, vehicle registrations and vehicle inspection stickers that expired on October 31. The order is here: http://www.state.nj.us/mvc/pdf/About/Admin_Order_2012_03.pdf